

From Reactive Care to Predictive Protection

A LEADERSHIP FRAMEWORK FOR AI-ENABLED
CLINICAL RISK REDUCTION IN SENIOR LIVING



PREVENT



DETECT



PREDICT



IMPROVE OUTCOMES

Leveraging AI • Strengthening Leadership • Enhancing Resident Safety



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cogir
SENIOR LIVING



THE REALITY WE FACE

Every day, senior living teams manage thousands of opportunities for error across medications, documentation, and transitions of care.



HIGHER ACUITY RESIDENTS

Entering communities with more chronic conditions and medications.



WORKFORCE SHORTAGES

Caregivers are stretched thin, with less time for critical tasks.



INCREASING DOCUMENTATION

Complex requirements increase the risk of gaps and inconsistencies.



COMPLEX TRANSITIONS OF CARE

Multiple handoffs create opportunities for communication breakdowns.



HEIGHTENED REGULATORY PRESSURE

Greater scrutiny requires stronger, more reliable systems.



OUR TEAMS ARE DEDICATED. OUR RESIDENTS DESERVE EXCELLENCE.

THE CHALLENGE IS THAT OUR SYSTEMS WERE DESIGNED FOR A DIFFERENT ERA.

WHY CURRENT SYSTEMS FAIL

From Reactive, Manual, and Disconnected to Predictive, Intelligent, and Integrated

CURRENT STATE



REACTIVE CARE

Issues are discovered after harm has already occurred.



MANUAL REVIEWS

Time-consuming workflows prone to human error and inconsistency.



DISCONNECTED SYSTEMS

Siloed data and lack of integration create gaps in information and communication.



ERRORS IDENTIFIED AFTER HARM OCCURS

Delayed detection leads to poor outcomes, higher costs, and compliance risk.



FUTURE STATE



PREDICTIVE CARE

AI identifies risks early to prevent harm before it occurs.



AI-ASSISTED REVIEW

Automated intelligence enhances accuracy, consistency, and efficiency.



INTEGRATED ECOSYSTEM

Seamless data exchange across systems for a complete view of the resident.



RISKS IDENTIFIED BEFORE HARM OCCURS

Proactive insights drive safer care, better outcomes, and stronger compliance.



The future requires a shift from reacting to problems to preventing them.
Intelligent systems. Integrated data. Safer residents.



ROOT CAUSES

Why Current Systems Create Risk, Inefficiency, and Poor Outcomes



These root causes lead to medication errors, communication breakdowns, delayed care, higher costs, and poor resident outcomes.

BUSINESS CASE FOR CHANGE

The Cost of Inaction is High. The Value of Action is Greater.

THE COST OF INACTION

HIGH CLINICAL RISK

A landmark study of assisted living communities found a **42%** medication administration error rate (20% when timing errors were excluded).

7% of all medication administrations involved errors with moderate or high potential for harm.

ADVERSE DRUG EVENTS

Older adults (65+) are **3 times** more likely than younger adults to visit the emergency department because of an adverse drug event and **7 times** more likely to be hospitalized after such an event.

PREVENTABLE HARM

In a large study of older adults, **27.6%** of adverse drug events were considered preventable, and many serious or life-threatening events were linked to medication-related issues.

OPERATIONAL & FINANCIAL STRAIN

Errors, inefficiencies, and preventable events drive up costs, reduce margins, and place a heavy burden on staff.

THE IMPACT TODAY

1 in 5

Transitions of care involve a medication discrepancy.¹

Up to 20%

Of readmissions are potentially preventable.²

25–35%

Of staff time spent on documentation and care coordination.³

\$12,000+

Average cost of a preventable hospital readmission.⁴

THE VALUE OF ACTION

SAFER RESIDENTS

Fewer medication errors and adverse events.

STRONGER COMPLIANCE

Improved survey readiness and reduced liability risk.

GREATER EFFICIENCY

Automated intelligence saves time and reduces manual workload.

FINANCIAL ROI

Lower costs, fewer readmissions, and measurable return on investment.

INVESTING IN AN AI-ENABLED TRANSFORMATION DELIVERS:



BETTER OUTCOMES

Improve safety, quality, and continuity of care.



STRONGER COMMUNITIES

Build trust with residents, families, and partners.



SUSTAINABLE RESULTS

Drive long-term value and operational excellence.



A FUTURE-READY MODEL

Position our organization for Senior Living 2030.

WHY DO MEDICATION ERRORS OCCUR?

Medication errors are rarely the result of a single mistake. They occur when vulnerabilities across **multiple areas** align.



 PEOPLE	 PROCESS	 TECHNOLOGY	 TRANSITIONS	 RESIDENT COMPLEXITY
• Fatigue and burnout • Training and experience variability • High turnover and reliance on temporary staff	• Manual checks and reconciliations • Workflow inconsistencies • Communication delays or gaps • Incomplete or inaccurate documentation	• Disconnected systems • Limited interoperability • No real-time verification • Data not available at the point of care	• Hospital discharges • Reconciliation gaps • Missing or delayed orders • Information handoff breakdowns	• Polypharmacy • Multiple chronic conditions • Multiple providers and care settings • Cognitive impairment



Understanding these root causes allows leaders to design systems that **prevent, detect, and predict** risk—before harm occurs.

THE COST OF CLINICAL RISK

Medication errors are costly—financially and to the lives we serve.

ISSUE	KEY STATISTIC
 Medication Errors	42% error rate observed in assisted living med passes
 Harm Potential	7% had moderate or high potential for harm
 Nursing Home Errors	16–27% of residents experience medication errors
 Hospitalizations	7x Older adults are 7x more likely to be hospitalized after an adverse drug event
 Adverse Events	37% of nursing home adverse events are medication-related



Better systems today.
Safer outcomes tomorrow.



AI-ENABLED LAYERED ECOSYSTEM

Intelligence at Every Layer. Insight at Every Moment. Impact at Every Outcome.



Our AI-enabled ecosystem brings together proven technology and human expertise across the resident journey to prevent errors, detect issues early, predict risk, and ensure safe transitions. A connected approach that turns data into action—and risk into better outcomes.

THE FOUR INTELLIGENT LAYERS



INTELLIGENCE FLOW ACROSS THE RESIDENT JOURNEY



ECOSYSTEM IMPACT



CORE OPERATIONS PLATFORM
ALIS provides the unified resident record, workflows, and care management foundation.

KEY TECHNOLOGY PARTNERS



AI INTELLIGENCE LAYER
SkyPoint AI delivers documentation review, predictive analytics, data aggregation, and care coordination.



RESIDENT SAFETY LAYER
SafelyYou adds AI-powered fall prevention, real-time detection, and safety insights.



LEADERSHIP IN ACTION

This ecosystem reflects our commitment to leading with vision, collaboration, and a relentless focus on resident well-being.



Technology enables the insight.
Leadership drives the change.
Together, we create a safer future.

**ONE ECOSYSTEM.
ONE PURPOSE.
BETTER OUTCOMES FOR ALL.**



LEADERSHIP & CHANGE MANAGEMENT

Strong Leadership. Engaged Teams. Sustainable Change.



Technology alone doesn't drive transformation—people do. We lead with purpose, communicate with clarity, and empower our teams to embrace change.

OUR LEADERSHIP COMMITMENTS



LEAD BY EXAMPLE

We champion this transformation and model the behaviors we expect from our teams.



COMMUNICATE EARLY & OFTEN

Transparent, two-way communication builds trust and reduces uncertainty.



EMPOWER OUR PEOPLE

We provide the training, tools, and support teams need to succeed.



FOCUS ON THE WHY

We keep our focus on better outcomes for residents, families, and our community.



MEASURE & CELEBRATE

We track progress, share wins, and recognize contributions along the way.

OUR CHANGE ADOPTION JOURNEY



KEY CHANGE ENABLERS



CLEAR PLAN

Defined roadmap, timelines, and milestones.



STAKEHOLDER PARTNERSHIPS

Collaboration across departments and community partners.



TRAINING & SUPPORT

Role-based training, job aids, and ongoing coaching.



FEEDBACK LOOPS

Continuous input helps us adapt and improve.



PSYCHOLOGICAL SAFETY

A culture where people feel safe to ask questions, learn, and grow.

CHANGE MANAGEMENT IN ACTION

- ✓ Executive sponsorship and visible leadership.
- ✓ Cross-functional change team guiding implementation.
- ✓ Change champions in every department and shift.
- ✓ Role-specific training and easy-to-use job tools.
- ✓ Pilot, learn, and scale approach for success.
- ✓ Celebrate wins and recognize individual and team impact.



Better for our teams.
Better for our residents.
Better together.



Change is a journey, and we don't take it alone. Together, we're building a culture of innovation, accountability, and compassion—so we can deliver the best outcomes for every resident, every day.



**OUR PEOPLE. OUR PURPOSE.
OUR FUTURE.**





THE PREVENTION LAYER

AI Identifies Risks Early. We Prevent Harm Before It Happens.



The Prevention Layer uses AI to analyze data, predict risks, and deliver early alerts so care teams can intervene before issues reach the resident.

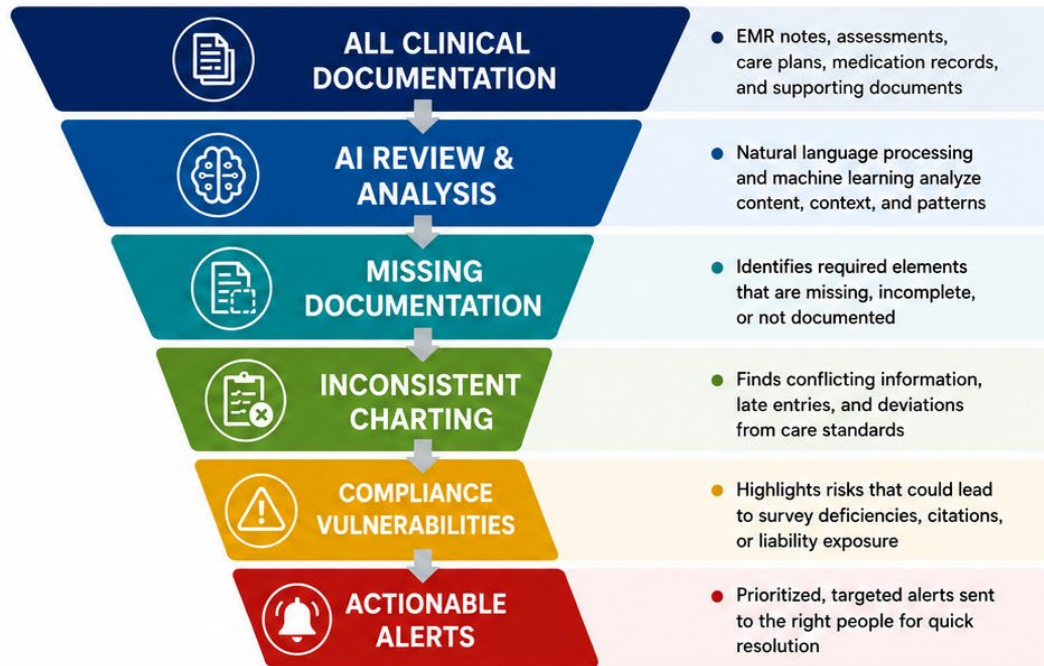


Intelligent insights. Safer care. Better lives.

DETECTION LAYER

AI Detects Gaps and Issues in Documentation—So We Can Act Fast.

Our AI continuously reviews clinical documentation to identify risks, inconsistencies, and compliance gaps in real time—before they become deficiencies.



WHAT AI DETECTS



MISSING ASSESSMENTS

Identifies assessments that are required but not completed or documented.



LATE CHARTING

Flags documentation that is incomplete or entered outside of required timeframes.



CARE PLAN INCONSISTENCIES

Detects conflicting goals, interventions, or outcomes across the care plan.



DOCUMENTATION GAPS

Finds incomplete notes, missing elements, and insufficient supporting detail.



SURVEY READINESS RISKS

Identifies potential deficiencies before surveys—strengthening our readiness.

DETECTION OUTCOMES



EARLIER INTERVENTION

Issues are found early, so we can act sooner.



IMPROVED COMPLIANCE

Strengthens documentation and regulatory adherence.



REDUCED DEFICIENCIES

Fewer citations and re-surveys.



STRONGER SURVEY READINESS

Confident, consistent documentation.



LOWER LIABILITY EXPOSURE

Reduced risk through better documentation.



PREDICTION LAYER | SEEING AHEAD TO PREVENT HARM

Turning data into foresight to anticipate risk, guide action, and improve outcomes.

The Prediction Layer leverages AI and machine learning to identify patterns and predict future risks before they impact residents—empowering **leaders** and care teams to take **proactive action** at the right time.

WHAT IT PREDICTS



CLINICAL DETERIORATION

Risk of decline, infection, or decompensation



HOSPITALIZATION

Likelihood of unexpected hospital transfer



MEDICATION RISK

Potential for adverse drug events, interactions, or non-adherence



FALL RISK

Increased probability of falls and related injuries



DOCUMENTATION GAPS

High-risk documentation inconsistencies or omissions



READMISSION RISK

Likelihood of readmission within 30 days

HOW IT WORKS



1. DATA INGESTION

Aggregates data from EHR, assessments, medications, vitals, labs, ADLs, behaviors, claims, and external sources.



2. PATTERN RECOGNITION

AI/ML models analyze thousands of data points to detect trends and early warning signals.



3. RISK SCORING

Residents are assigned dynamic risk scores with confidence levels.



4. EARLY ALERTS

Real-time alerts notify care teams of residents at risk—before an event occurs.



5. PROACTIVE ACTION

Care teams intervene early with targeted plans to reduce risk and improve outcomes.

EXAMPLE: PREDICTING HOSPITALIZATION RISK



Key Contributing Factors

- Recent medication changes
- Declining ADLs
- Weight loss trend
- Elevated infection risk
- Prior 30-day hospitalization
- Lab value trends

Recommended Actions

- Review care plan and medications
- Increase monitoring frequency
- Assess for early infection
- Engage family/caregiver
- Consider provider visit
- Document & follow up



Outcome Goal: Intervene early to prevent hospitalization and improve quality of life.

BUSINESS & OUTCOMES IMPACT



REDUCE PREVENTABLE EVENTS

Fewer hospitalizations, falls, and adverse events.



LOWER COSTS

Reduce cost of care through earlier interventions.



IMPROVE QUALITY SCORES

Better outcomes drive higher quality ratings.



SUPPORT CARE TEAMS

Actionable insights reduce burden and increase confidence.



ENHANCE RESIDENT EXPERIENCE

Proactive care leads to better health and satisfaction.

POWERED BY ADVANCED AI

- Machine learning models trained on real-world senior living data
- Continuously learning and improving with new data
- Transparent, explainable insights for trusted decision-making
- Human-in-the-loop: AI informs, people decide

DATA SOURCES



EHR & EMR



Assessments



Medications



Vitals & Labs



Behavioral & ADL



Claims & Utilization



External Data (Hospitals, Labs, etc.)



KEY TAKEAWAY

Prediction turns insight into foresight—empowering leaders and teams to act early, reduce risk, and deliver better outcomes.



FROM REACTIVE TO PROACTIVE.

FROM DATA TO DECISION.

FROM RISK TO RESILIENCE.

PREDICT TODAY.

Prevent Tomorrow.

TRANSITION OF CARE LAYER | SEAMLESS HANDOFFS. SAFER STARTS.

AI ensures accurate, complete, and coordinated transitions across the care continuum.



Transitions are moments of highest risk. Our AI-enabled Transition of Care Layer consolidates, reconciles, and verifies critical information before a resident arrives—so care teams can act with confidence from day one.

THE TRANSITION WORKFLOW



1. HOSPITAL / ACUTE CARE

Discharge summary, medications, labs, orders, and notes generated.



2. DATA INTAKE

AI securely receives and aggregates data from multiple sources in real time.



3. AI RECONCILIATION & INTELLIGENCE (SkyPoint AI)

AI compares, reconciles, and validates information; identifies discrepancies, risks, and missing data.

AI CAPABILITIES

- ✓ Medication reconciliation
- ✓ Duplicate / omitted therapy detection
- ✓ Allergy & interaction alerts
- ✓ Care plan & order validation
- ✓ Risk scoring for early interventions
- ✓ Gap identification & data completion



4. VERIFIED TRANSFER PACKAGE

Clean, complete, and actionable information delivered to the community.



5. COMMUNITY ADMISSION

Care team receives verified information before resident arrival.

TRANSITION LAYER OUTCOMES



REDUCED MEDICATION ERRORS
Accurate medications and orders from the start.



FEWER READMISSIONS
Early identification and intervention reduce avoidable returns.



FASTER ADMISSIONS
Complete information means smoother, quicker transitions.



BETTER RESIDENT EXPERIENCE
Fewer disruptions and a safer, more consistent start of care.



STRONGER COMPLIANCE
Complete documentation and audit-ready records.



LOWER COST OF CARE
Fewer errors and readmissions drive cost savings.

DATA SOURCES WE AGGREGATE



Hospital EHRs



Labs & Diagnostics



Pharmacy Systems



Care Plans & Assessments



Discharge Summaries



EMS / Transport Reports



External Providers & Specialists

KEY TECHNOLOGY PARTNERS



Core Platform
Unified resident record, workflows, and care engagement foundation.



AI Intelligence Layer
Data aggregation, reconciliation, predictive analytics, and care coordination.



Resident Safety Layer
Ongoing monitoring and fill detection to support a safe transition and stay.

EXAMPLE: AI IDENTIFIED DISCREPANCIES



- ✓ Discontinued medications still on community MAR
- ✓ New allergy not documented in community system
- ✓ Duplicate antihypertensive therapy identified
- ✓ Missing lab result needed for medication safety



These issues are resolved before admission—preventing harm and ensuring continuity of care from the very first dose.

LEADERSHIP IMPACT



ENABLES CROSS-SETTING COLLABORATION
Strengthens partnerships with hospitals and providers.



BUILDS TRUST & CONFIDENCE
Families, providers, and staff trust that nothing falls through the cracks.



DATA-DRIVEN DECISIONS
Leaders have the insights to improve processes and outcomes.



CULTURE OF EXCELLENCE
A seamless start sets the tone for high-quality, resident-centered care.



Every transition is an opportunity to get it right.
AI helps us close the gaps, reduce risk, and start every resident's journey—safely.



BETTER TRANSITIONS.
BETTER OUTCOMES. **TOGETHER.**

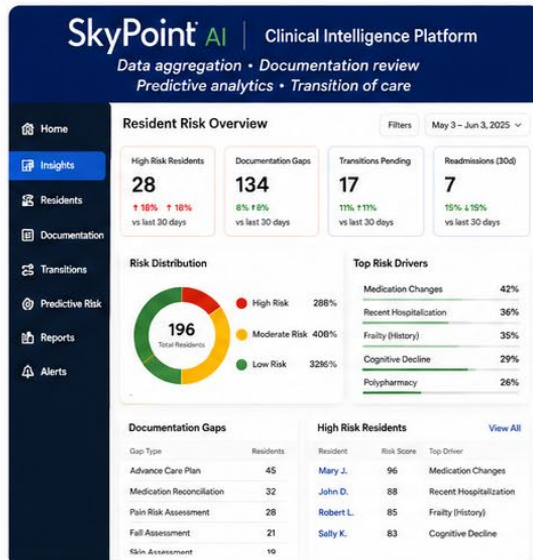


VISION TO REALITY: HOW THE ECOSYSTEM WORKS

Integrated technology. Intelligent insights. Safer care. Better outcomes.

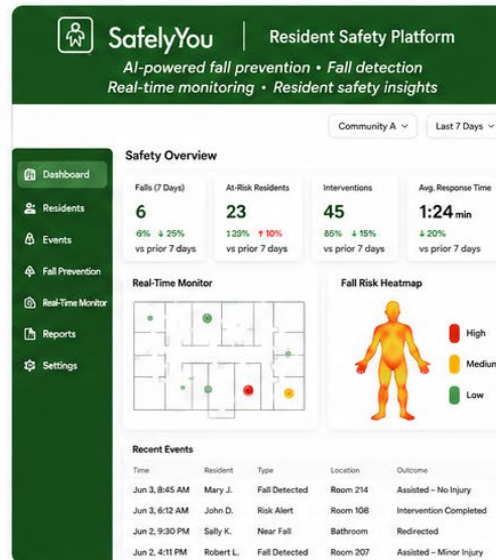


These industry-leading platforms work together across our layered ecosystem to unify data, surface insights, and empower teams to prevent errors, detect risks, and ensure seamless transitions of care.



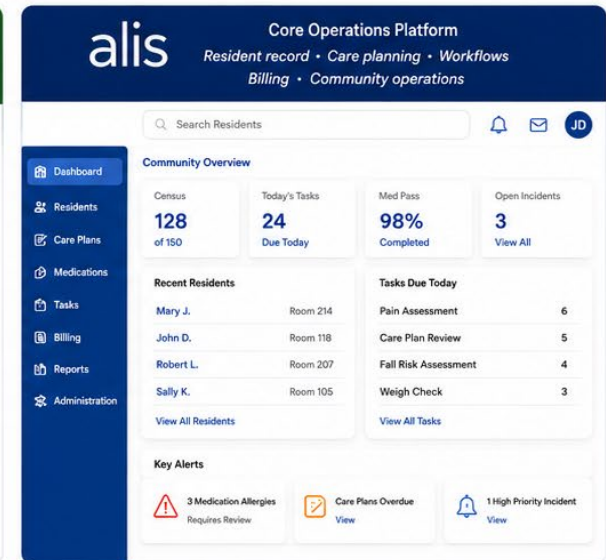
Key Capabilities

- ✓ Aggregates data from EHR, EMR, pharmacy, labs, and claims
- ✓ AI-powered documentation review and gap identification
- ✓ Predicts risk of hospitalization, readmission, and adverse events
- ✓ Supports medication reconciliation and transition of care



Key Capabilities

- ✓ Continuous AI video analytics for fall detection
- ✓ Identifies fall risk and enables proactive interventions
- ✓ Real-time alerts and staff notifications
- ✓ Safety trends and outcomes reporting



Key Capabilities

- ✓ Unified resident record and care planning
- ✓ Medication management and eMAR
- ✓ Task management and staff workflows
- ✓ Billing, reporting, and compliance management



ONE ECOSYSTEM. ENDLESS POSSIBILITIES.

When these platforms work together, data flows, insights surface, and teams can act—improving safety, quality, and the resident experience.



DATA
Unified from multiple sources



INTELLIGENCE
AI turns data into insight and foresight



ACTION
Teams act early and with confidence



IMPACT
Better outcomes. Stronger communities.

Powered by partnership and integration:

SkyPoint AI
Clinical Intelligence

alis
Core Operations

SafelyYou
Resident Safety

MedHalo
Medication Safety



IMPLEMENTATION ROADMAP

A PHASED APPROACH.
MEASURABLE IMPACT. SUSTAINABLE SCALE.

A pragmatic, phased rollout that drives quick wins, builds confidence, and scales for long-term transformation.



OUR APPROACH: Implement a layered AI ecosystem that enhances existing workflows, empowers teams, and delivers measurable improvements in safety, quality, and operational performance.

SUCCESS CRITERIA

- ✓ Improved Resident Outcomes
- ✓ Adoption & Team Engagement
- ✓ Operational Efficiency
- ✓ Regulatory Confidence
- ✓ Sustainable ROI



PHASE 1 OPTIMIZATION & PILOT (0–3 MONTHS)

Objective:

Validate solution, workflows, and outcomes in a single pilot community.

Key Activities

- Establish governance & executive sponsorship
- Finalize success metrics
- Integrate SkyPoint AI with ALIS/ECP
- Configure MedHalo for medication safety workflows
- Deploy SafelyYou in priority areas (e.g., memory care)
- Train champions and pilot teams
- Baseline data collection
- Launch pilot & monitor early results

Deliverables

Pilot plan, trained users, baseline metrics, initial insights report

DURATION: 0–3 MONTHS



PHASE 2 OPTIMIZE & STANDARDIZE (4–9 MONTHS)

Objective:

Refine workflows, standardize processes, and demonstrate measurable impact.

Key Activities

- Analyze pilot results & ROI
- Optimize AI alerts and workflows
- Standardize documentation and escalation protocols
- Expand training & change management
- Strengthen data quality and governance
- Build dashboards & reporting
- Prepare for multi-site rollout

Deliverables

Standardized workflows, optimized AI models, performance dashboard, ROI validation

DURATION: 4–9 MONTHS



PHASE 3 EXPAND & INTEGRATE (10–18 MONTHS)

Objective:

Expand to additional communities and deepen integration across the ecosystem.

Key Activities

- Roll out to additional communities
- Integrate with EHR/EMR, pharmacy, and lab systems
- Expand SafelyYou to more resident areas
- Enhance predictive models with larger data sets
- Strengthen transition of care workflows
- Ongoing training and adoption support

Deliverables

Multi-community deployment, integrated data flows, enhanced predictive models, expanded outcomes

DURATION: 10–18 MONTHS



PHASE 4 SCALE & INNOVATE (19–30 MONTHS)

Objective:

Scale enterprise-wide and continuously innovate to drive long-term value.

Key Activities

- Enterprise-wide deployment
- Advanced predictive insights and population health
- Continuous quality improvement and feedback loops
- Leverage AI for new use cases (e.g., staffing, care planning)
- Benchmark and share best practices
- Drive innovation roadmap

Deliverables

Enterprise adoption, advanced analytics, continuous improvement program, innovation pipeline

DURATION: 19–30 MONTHS

ENABLED BY OUR AI ECOSYSTEM



ALIS / ECP

Unified resident record, workflows, and operational foundation.



SKYPOINT AI

Clinical intelligence layer for documentation review, prediction, transition of care, and analytics.



MEDHALO

AI-powered medication safety to prevent errors before administration.



SAFELYYOU

AI-enabled fall prevention and detection to enhance resident safety.

SUPPORTED BY



Executive Sponsorship



Clinical Champions



Training & Education



Data & Governance Excellence

GOVERNANCE & CHANGE MANAGEMENT (ALL PHASES)



Strong governance ensures compliance, privacy, and ethics



Change management drives engagement and adoption



Data governance ensures quality and trust



Continuous measurement drives improvement and accountability

MEASURING SUCCESS



Clinical Outcomes
Fewer errors, falls, and hospitalizations



Operational Efficiency
Time saved, streamlined workflows



Compliance Confidence
Stronger audit readiness and risk reduction



Experience
Better for residents, families, and caregivers



We will start small, learn fast, and scale smart—delivering a safer, smarter future for residents and teams.

LEADERSHIP DRIVES THE CHANGE.
DATA AND TECHNOLOGY ACCELERATE IT.
TOGETHER, WE TRANSFORM CARE.



METRICS FOR SUCCESS

Measuring What Matters. Driving Better Outcomes.

1. CLINICAL OUTCOMES



- Reduction in medication errors
- Decrease in adverse events
- Lower hospital readmissions
- Improved resident safety
- Fewer preventable hospitalizations



BETTER OUTCOMES FOR RESIDENTS

Safer care. Healthier lives.

2. OPERATIONAL EFFICIENCY



- Time saved on documentation reviews
- Increase in documentation completion rates
- Efficient workflows
- Faster issue resolution
- More time for direct care



MORE TIME FOR CARE

Less manual work.
More resident focus.

3. COMPLIANCE & RISK



- Reduction in survey deficiencies
- Improved survey readiness
- Lower liability exposure
- Stronger audit performance
- Compliance with regulatory standards



STRONGER COMPLIANCE LOWER RISK

Protect our residents.
Protect our organization.

4. EXPERIENCE & CULTURE



- Increased staff confidence
- Higher staff satisfaction
- Better communication
- Greater family trust
- Improved resident and family experience



STRONGER TEAMS GREATER TRUST

Engaged staff.
Confident families.



OUR GOAL: SAFER RESIDENTS. SUPPORTED CAREGIVERS. STRONGER COMMUNITIES.



DATA-DRIVEN DECISIONS



MEASURABLE IMPACT



BETTER TOGETHER





SENIOR LIVING 2030

Smarter Care. Healthier Residents. Stronger Communities.



By 2030, AI-powered intelligence will be embedded in everything we do—enabling proactive care, exceptional outcomes, and a better quality of life for every resident.

OUR VISION 2030

AI-ENABLED CARE THAT PUTS PEOPLE FIRST



PERSON-CENTERED
Every decision is guided by comprehensive insight into each resident.



PROACTIVE, NOT REACTIVE
We anticipate needs, reduce risks, and intervene early.



EMPOWERED TEAMS
Technology eliminates burden and gives time back for what matters most.



SAFE & COMPLIANT
Stronger documentation, fewer deficiencies, and greater peace of mind.



SUSTAINABLE EXCELLENCE
Data-driven improvement drives long-term value for residents and our organization.

A DAY IN THE LIFE: SENIOR LIVING IN 2030



MORNING INSIGHTS

AI delivers a prioritized care & risk summary for each resident.



SMART CARE PLANNING

Real-time data informs personalized care plans and team assignments.



REAL-TIME ALERTS

AI detects changes and risks early—teams act before issues escalate.



SEAMLESS DOCUMENTATION

AI captures, prompts, and validates—accurate and compliant by design.



BETTER OUTCOMES

Healthier residents, happier families, stronger communities.



OUR 2030 DIFFERENCE



Predictive Intelligence
Anticipate needs and prevent problems.



Unified Data Ecosystem
Connected data creates a complete picture.



Decision Support
AI augments expertise and confidence.



Operational Excellence
Streamlined workflows and better efficiency.



Enhanced Experience
Better quality of life for residents and families.

THE 2030 IMPACT



HEALTHIER RESIDENTS

Fewer hospitalizations, fewer falls, and better quality of life.



ENGAGED TEAMS

Less administrative burden, more time for care, higher satisfaction.



STRONGER COMPLIANCE

Proactive documentation and risk management lead to survey success.



OPERATIONAL PERFORMANCE

Improved efficiency, resource optimization, and cost savings.



SUSTAINABLE GROWTH

Reputation, trust, and financial strength for the future.



A FUTURE BUILT ON COMPASSION, INTELLIGENCE, AND PURPOSE. TOGETHER, WE LEAD.



OUR NORTH STAR

We will be the most trusted, innovative, and resident-centered senior living organization—powered by people and AI.



**BETTER TODAY.
BRILLIANT TOMORROW.**



INDUSTRY IMPACT

TRANSFORMING SENIOR LIVING.
ELEVATING CARE. IMPROVING LIVES.

A Smarter, Safer, More Sustainable Future for Senior Living



Our AI-enabled layered ecosystem addresses the industry's most pressing challenges—medication errors, documentation gaps, preventable events, and care transitions—creating measurable value for residents, operators, and the entire healthcare system.

BETTER CARE. BETTER OUTCOMES.



AI-driven prevention, prediction, and early detection lead to better clinical outcomes and a higher quality of life for residents.

- ✓ Fewer medication errors
- ✓ Fewer falls and adverse events
- ✓ Earlier intervention and risk mitigation
- ✓ Improved transitions and continuity of care
- ✓ Greater resident and family confidence

STRONGER OPERATIONS. HIGHER PERFORMANCE.



Intelligence at every layer streamlines workflows, empowers teams, and drives operational excellence.

- ✓ Reduced manual review and duplicate work
- ✓ Real-time insights for faster decisions
- ✓ Improved documentation accuracy
- ✓ Better resource utilization
- ✓ Higher staff engagement and retention

LOWER COSTS. GREATER VALUE.



Prevent events before they happen and eliminate inefficiencies to reduce costs and waste.

- ✓ Fewer hospitalizations and readmissions
- ✓ Lower total cost of care
- ✓ Reduced liability and penalties
- ✓ Improved payer and referral relationships
- ✓ Stronger profitability and long-term ROI

INDUSTRY TRANSFORMATION. SUSTAINABLE GROWTH.



A scalable, AI-enabled model raises the standard of care across the Senior Living industry.

- ✓ Sets a new benchmark for quality and safety
- ✓ Enables data-driven innovation and growth
- ✓ Attracts and retains top talent
- ✓ Supports regulatory readiness and compliance
- ✓ Builds a more resilient, future-ready industry

THE POTENTIAL AT SCALE (Senior Living Industry)



~1 MILLION+
Residents in Senior Living communities across the U.S. is growing rapidly.



60–70%
of hospitalizations are potentially preventable.
(Source: Agency for Healthcare Research and Quality)



\$1.6B+
Annual cost of medication errors in extended care.
(Source: ISMP)



1 IN 4
Older adults fall each year. Falls are the #1 cause of injury and hospitalization.
(Source: CDC)



\$137B+
Projected Senior Living market in the U.S. by 2030.
(Source: Fortune Business Insights)

OUR MODEL DELIVERS MULTIPLIER IMPACT



Data
Unified, accurate, and actionable



Intelligence
AI turns data into insight and foresight



Action
Teams act early and with confidence



Impact
Better outcomes, lower costs, and stronger communities



A LEGACY OF LEADERSHIP

By embracing AI-enabled innovation, we are not just solving today's challenges—we are leading the industry into a safer, smarter, and more compassionate future for every resident we serve.



TOGETHER, WE CAN CREATE AN INDUSTRY WHERE EVERY RESIDENT THRIVES, EVERY TEAM IS EMPOWERED, AND EVERY COMMUNITY PROSPERS.



**BETTER CARE. STRONGER OPERATIONS.
LOWER COSTS. BRIGHTER FUTURE.**

Powered by a layered ecosystem of leading technology partners: **ALIS/ECP** (Core Operations) | **SkyPoint AI** (Clinical Intelligence) | **MedHalo** (Medication Safety) | **SafelyYou** (Resident Safety)

THANK YOU



**LEADERSHIP TODAY. SAFETY TOMORROW.
BETTER OUTCOMES FOR ALL.**

Thank you to the Argentum LEAD program for this incredible opportunity to grow as leaders, collaborate with peers, and develop solutions that make a meaningful difference in the lives of older adults.



LEADERSHIP

We lead with vision, courage, and integrity.



PURPOSE

We are united by our commitment to our residents.



INNOVATION

We embrace smart solutions that drive meaningful impact.



OUTCOMES

We create safer care, stronger teams, and better lives.

**TOGETHER, WE CAN BUILD A FUTURE WHERE EVERY RESIDENT
RECEIVES THE RIGHT MEDICATION, AT THE RIGHT TIME, EVERY TIME.**



Thank you for your time, support, and partnership.
Together, we make a difference.



AMANDA CIAK
Vice President of Operations
Priority Life Care, LLC



LETICIA FERMOSE HIGARES, LVN
Regional Vice President of Operations
Cogir Senior Living



Leadership. Compassion. Impact. ♥ That's the future we create—*together.*